
THE

**2018
2019**

ANNUAL REPORT
FROM THE POLICE
AND CRIME
COMMISSIONER



“ I CONTINUE TO RELISH THE CHALLENGES AND OPPORTUNITY TO SERVE IN THIS POSITION AND DELIVER ON MY POLICE AND CRIME PLAN.



FOREWORD TO FOLLOW

DRAFT

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CHAMPION COMMUNITY NEEDS

Support victims and those affected by crime and disorder.

Victims are at the heart of policing and the wider criminal justice system. This is why it is my first priority to ensure that victims and those affected by crime and disorder are supported.

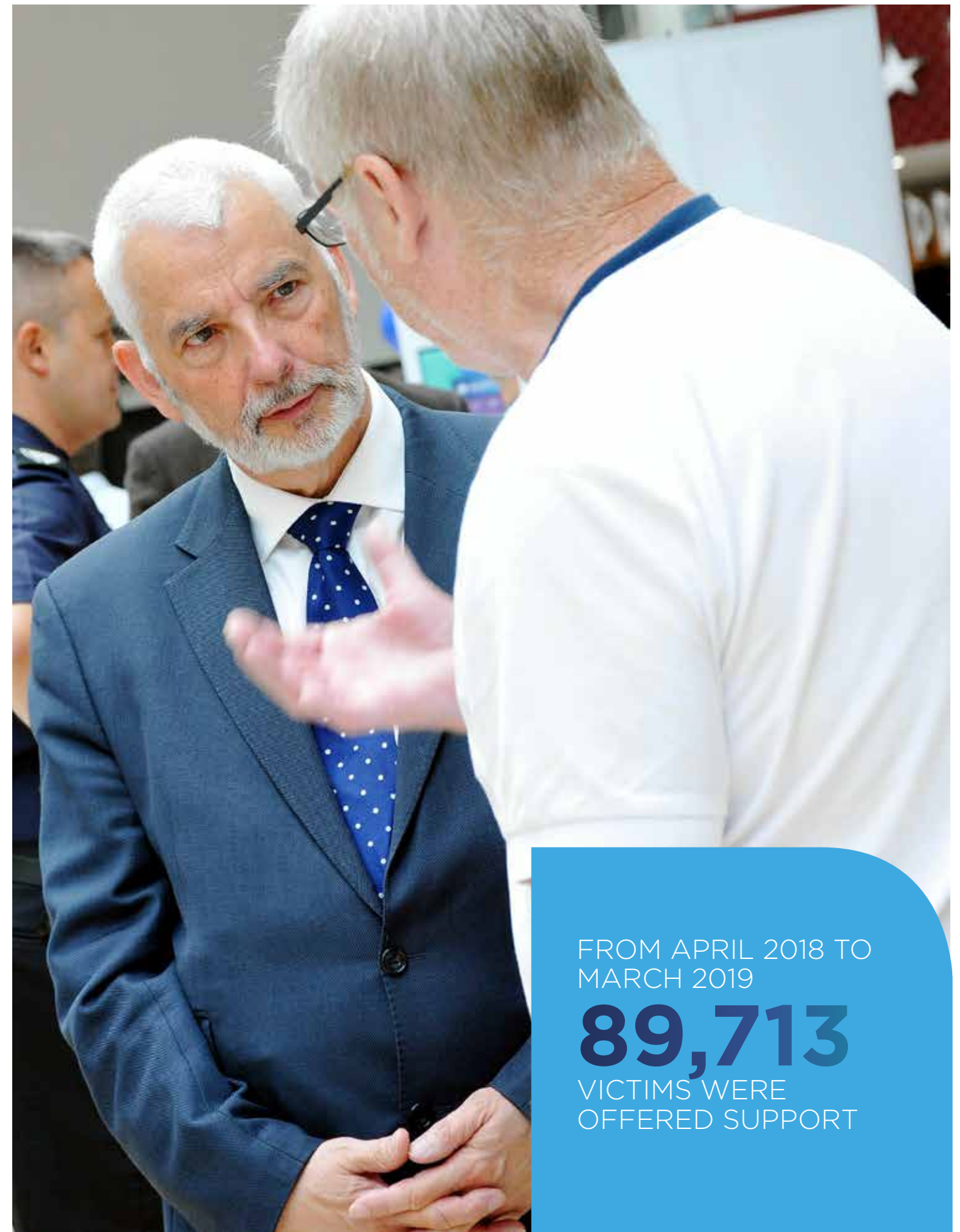
Supporting victims through the Victim Care Service

In April 2018, I awarded the contract to Victim Support to provide the improved Victim Care Service for victims of crime across Hampshire, the Isle of Wight, Portsmouth and Southampton. The contract will run until March 2023, with funding of £850,000 per annum. The Service provides practical and emotional support to victims and their families whether they have reported to the police or not, to help them cope and recover from the harmful impact of the crime. Over the next four years the funding will be focussed on delivering specialist case workers for working with children and victims of serious crime including domestic abuse, and sexual crime.

From April 2018 to March 2019:

- 89,713 victims were offered support. This includes:
 - 6,674 children and young people
 - 8,780 victims of domestic abuse
 - 629 victims of sexual crime
- 10,811 needs assessments were undertaken
- 3,151 victims received full support. This includes:
 - 343 children and young people
 - 596 victims of domestic abuse
 - 204 victims of sexual crime
- 97.2% satisfaction rate for immediate support
- 100% would recommend the service to family and friends
- Through the development of a referral mechanism with the Independent Sexual Violence Advocates (ISVA) service, 61 victims on their waiting lists were provided with interim support

During the year, the Victim Care Service attended 40 public facing community events and a further 22 community sector networking events to raise awareness of the service. An additional 420 people were supported at these events in terms of signposting, referrals, information provision or emotional support.



FROM APRIL 2018 TO
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SUPPORTING VICTIMS OF DOMESTIC ABUSE

Working in partnership with four top tier authorities I provided just over £600,000 to services that support victims of domestic abuse across Hampshire, Isle of Wight, Portsmouth and Southampton. In addition to this I have continued to support a number of partner organisations delivering services to those who have experienced domestic abuse to help to break the cycle and to help to keep them safer. I have contributed £48,000 of funding to five projects which have supported 600 people. Projects have included:

Southampton Women's Aid for Safer Futures, which is a specific community based project for children under 12 living with domestic abuse violence because early intervention limits the impact of domestic abuse.

Wight Dash on the Isle of Wight for:

- Children's play therapy – the delivery of play therapy and protective behaviours sessions to children who have experienced / witnessed domestic abuse. Parenting advice to carers.
- Freedom programme – A 12-week rolling programme, aimed at helping victims to understand the dynamics of an abusive relationship.
- Outreach - The outreach service provides support in the community to people in abusive relationships. Support is both practical and emotional.

Portsmouth Abuse and Rape Counselling Service to provide emotional telephone support (ETS) for victims/survivors of domestic abuse in Fareham, Gosport and Havant.

DOMESTIC ABUSE AND SEXUAL CRIME

During the last year, I have also invested £91,000 into four projects to support victims of domestic abuse and sexual crime which directly helped over 9,500 victims. The projects I supported included:

Yellow Door for:

- A counselling service (19+) to provide emotional support to adults and families affected by domestic and/or sexual abuse on the Isle of Wight and in Eastleigh, New Forest, Southampton and Test Valley.
- A counselling service to provide emotional support to children, young people and families who have been affected by domestic and/or sexual abuse in Eastleigh, New Forest, Southampton and Test Valley.

The STAR project, which is an award winning project directly targeting those most at risk. The project delivers education and prevention sessions on domestic and sexual assault in schools and youth settings in Eastleigh, New Forest, Southampton and Test Valley.

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SEXUAL CRIME

Victims of sexual crime include women, men and children and can also be vulnerable in other areas. This year I funded Independent Sexual Violence Advisors (ISVA) for Hampshire, Isle of Wight, Southampton and Portsmouth. The ISVAs support people who have experienced rape, sexual violence or abuse and provide information, advice and support, including through the criminal justice process if required

During this year:

- Southampton received 243 referrals
- Portsmouth received 128 referrals
- Hampshire received 595 referrals
- The ISVAs attended and supported 40 court cases

Working in partnership and collaboratively is important. This year I have invested £99,000 in five projects to support sexual crime victims and the most vulnerable, which included the following:

CISter: surviving rape and sexual abuse for Empowerment of Female Survivors of Familial Childhood Sexual Abuse. This provides female survivors with the opportunity to improve emotional wellbeing through meeting other survivors within a safe setting and allows them to move forward from their past.

Yellow Door for:

- Independent Sexual Violence Advisors (ISVAs) for Southampton, which provide advocacy and support with agencies to ensure appropriate advice, information and practical support is given following rape/sexual assault for individuals aged 11 and over.
- Young People's Independent Sexual Violence Advisor (ISVA) for Eastleigh, New Forest, and Test Valley, which provide advocacy and support with agencies to ensure appropriate advice, information and practical support is given following rape/sexual assault for young people aged 11 - 18.

The Hampton Trust for an Independent Sexual Violence Advisor for IOW residents aged 18+ who are victims/survivors of a current or historic sexual assault.

Community First - Rape and Sexual Abuse Centre for a Male Counselling and Peer Support Service in Basingstoke and Deane, East Hampshire, Eastleigh, Test Valley and Winchester which provides a male only wraparound service offering peer support groups & specialist 1:1 counselling in Hampshire for victims of sexual abuse.

I have also funded a Crisis Worker to support victims who attend the Sexual Abuse Referral Centre because they have experienced rape, sexual violence or abuse. During the year 138 referrals were received.

“WORKING IN PARTNERSHIP AND COLLABORATIVELY IS IMPORTANT. THIS YEAR I HAVE INVESTED £99,000 IN FIVE PROJECTS TO SUPPORT SEXUAL CRIME VICTIMS AND THE MOST VULNERABLE.”

FRANKIE WORKERS

I have introduced three separate Frankie Worker Services in Hampshire, the Isle of Wight and Portsmouth, providing 18 hours of trauma informed counselling to children and young people (CYP) who have experienced any form of sexual abuse. All three of the services work positively alongside partner agencies to decrease the trauma that children suffer from sexual abuse.

The Hampshire Frankie Worker Service has received 87 referrals with over 1500 counselling hours made available, which has had an 80% success rate in improving a child's overall wellbeing and reducing the impact of trauma. Hampshire expanded its service to offer sessions to the parents of children receiving a service which will benefit the children and enable better understanding of the risks for the whole family. Portsmouth Frankie Workers are based within the Portsmouth City Council Edge of Care team which has a positive impact on partnership working and 27 referrals have been received, with 27 referrals also being received in the Isle of Wight.



RESTORATIVE JUSTICE

Restorative Justice (RJ) offers those harmed by crime and those responsible for the harm the opportunity to communicate with each other. It gives victims the opportunity to be heard, to ask questions of the offender, and to have their say in what they want to happen next. For some people who have been affected by crime it can help them to explore why the crime happened, to feel less fearful of crime in the future and help people to move forward. Evidence shows that most victims who participate in RJ will come away feeling satisfied because the process has allowed them to have their say. 85% of victims who have participated would recommend it to others.

For offenders, RJ provides an opportunity to face the consequences of their actions, recognising the impact of their offending behaviour upon others and, where possible, make amends. As a consequence RJ has the potential to reduce re-offending and support people in addressing their offending behaviour by motivating them to change and become law-abiding members of society.

In April 2018 I contracted Restorative Solutions to ensure that high quality Restorative Justice is accessible to every victim of crime and anti-social behaviour, whatever their individual circumstances. The contract is for three years. In line with my priorities, the service will also accept referrals from Hampshire Constabulary for anti-social behaviour incidents where it is felt that a restorative approach may prevent a situation escalating, a crime being committed and importantly a victim being created.

From the 1 April 2018 to 31 March 2019:

- The RJ service spoke directly to 560 people who were referred to the service, either directly, or through the newly established pro-active contact method with Hampshire Constabulary
- This is a significant increase (+399) in the number of victims being contacted and offered the opportunity to engage in the restorative process in comparison to the previous financial year



- Awareness of the service is increasing and as a result more victims are being offered RJ, resulting in:
 - o 32 RJ process facilitated between victims and those who caused them harm, either through direct or indirect methods
 - o This is an 18.5% increase from the previous financial year
 - o Practitioners involved in these cases spent 578 hours directly supporting participants
- 142 awareness raising sessions were delivered to approximately 3000 professionals, volunteers and community members
- Cases where a conference was facilitated this year includes assault, rape and death by dangerous driving
- In September 2018 the Hampshire RJ microsite was launched providing bespoke RJ information for victims and professional living or working in Hampshire. www.rjhampshire.org.uk

In April 2019 I was pleased to host a Restorative Conference with Hampshire Constabulary and Youth Offending Teams across Hampshire, Portsmouth, Southampton and the Isle of Wight, which focussed on challenging the assumptions about when the use of RJ is appropriate. Specifically, it explored the concerns some hold about the use of RJ in cases of domestic or sexual abuse as well as violent extremism. The conference brought together practitioners from across partner organisations and 94% of attendees said they would be 'much more likely to refer someone to the RJ service' after learning more about it at the conference, with one delegate describing the conference as 'the most informative, powerful and inspiring conference that I have ever attended.'

While Restorative Justice is a victim focused approach, it also has benefits for offenders and can help them fully understand the impact of their behaviour and to learn from this and turn their own lives around. During Restorative Justice Week in November 2018, I jointly hosted an event at HMP YOI Winchester (Her Majesty's Prison /Young Offenders Institute) to provide prisoners with details of the services available to help them re-integrate successfully into society and promote RJ as one of those options.



SUPPORTING THE VULNERABLE

Supporting those most vulnerable and at risk from crime and exploitation continues to be an important focus of my commissioned projects and during the last year I invested £108,135 in local projects including:

Test Valley Borough Council for the Big Band Buffet, which is a multi-agency crime prevention and safety information event for older, socially isolated and vulnerable residents at higher risk of crime/ASB.

Hampshire Search and Rescue Dogs for additional equipment to continue providing the life-saving service alongside the police.

Barnardo's Hampshire Trafficking Service who provide 1-1 holistic support to suspected/confirmed trafficked young people up to 24 yrs. Guidance is also provided on safeguarding and training to raise awareness.

Southern Domestic Abuse Service who work with young people who are experiencing / have experienced / are affected by Child Sexual Exploitation in the Havant.

Portsmouth Abuse & Rape Counselling Services who delivered specialist counselling sessions to young people aged 11+, who are at risk of or have experienced Child Sexual Exploitation in Portsmouth.

Y Services to support young people to be safe and healthy, both physically and mentally, through targeted group delivery, and 1-1 support sessions in Fareham, Gosport and Havant.



MODERN SLAVERY PARTNERSHIP

My office currently chairs the Hampshire and Isle of Wight Modern Slavery Partnership, which has members representing nearly 50 local authority departments, private business, victim support services and voluntary organisations. The aim of the Partnership is to reduce the number of victims and create a hostile environment for perpetrators so we work closely with the police to share intelligence, support rescue and improve successful prosecutions.

Through the partnership, the police are able to provide updates on local concerns and trends, including successful operations. The partners are then able to share this information with colleagues and the public to increase awareness and encourage reporting of information. In turn, this improves the identification and rescue of victims as well as supporting opportunities for prosecutions. By taking the lead in co-ordinating the partnership, my office keeps up-to-date with changes in government legislation and remain informed supporting in the protection of those who are vulnerable to human trafficking and modern slavery.

“MY OFFICE CURRENTLY CHAIRS THE HAMPSHIRE AND ISLE OF WIGHT MODERN SLAVERY PARTNERSHIP, WHICH HAS MEMBERS REPRESENTING NEARLY 50 LOCAL AUTHORITY DEPARTMENTS, PRIVATE BUSINESS, VICTIM SUPPORT SERVICES AND VOLUNTARY ORGANISATIONS.”



SUPPORTING THE STALKING CLINIC HATE CRIME

This year I again supported the Hampshire Stalking Clinic by providing funding of £40,000 to Aurora New Dawn for their Stalking Advocacy Service which supports victims across the Hampshire Constabulary policing area. The Hampshire Stalking Clinic, is a multi-agency clinic which was once again held up as best practice by the Suzy Lamplugh Trust this year. Police, probation, the CPS, Southern Health's mental health professionals and a dedicated victim advocate all work together each month to review the highest risk cases and ensure everything possible is being done to stop the behaviour and keep the victim safe.

I am one of only seven PCCs nationally to commission specialist support for stalking victims because it is important that the right specialist support is available to meet a victim's emotional and practical needs. The clinic is an excellent example of a partnership approach to tackling a crime that can leave victims feeling particularly vulnerable and isolated.

PROVIDING
FUNDING OF

£40,000

TO AURORA NEW
DAWN FOR
THEIR STALKING
ADVOCACY SERVICE
**WHICH SUPPORTS
VICTIMS ACROSS
THE HAMPSHIRE
CONSTABULARY
POLICING AREA.**

Hate crime attacks a person's core sense of identity and belonging within society. Hate crime levels are on the rise across the country and in Hampshire but it continues to be under reported.

To encourage and support increased reporting I have provided funding to set up and increase independent Third Party Reporting Centres across the Hampshire Constabulary policing area, which this year are now at nearly 60. A third of the reporting centres are based at Citizens Advice Bureaux, which I have funded, the remainder are based at independent organisations within local communities.

This year I also contributed funding of £68,000 to projects across Hampshire, Isle of Wight, Portsmouth and Southampton to provide support to victims of Hate Crime as well as projects that work to prevent Hate Crime from occurring. These projects include:

Age UK Isle of Wight for its older person's LGBTQI Hate Crime and Domestic Abuse Project. This helps to raise awareness and develop practical solutions to enable victims of homophobic hate crime/domestic abuse feel protected and supported.

Isle of Wight Pride trained volunteers in third-party hate crime reporting in order to provide a third party reporting centre throughout their Isle of Wight Pride fringe programme and also the main Pride event in July 2018.

SPECTRUM Centre for Independent Living who worked to bring affected communities together to develop innovative community solutions to increasing reporting & awareness & reducing impact of hate crime in Southampton. Blue Apple Theatre delivered 'See No Evil', a 45 minute play & workshop based on real hate-crime testimonies & case studies which toured schools across Hampshire and the Isle of Wight.

Motiv8 (Havant) delivered a hate crime intervention package for young people; providing targeted group work, alongside educational hate crime workshops. Isle of Wight Citizens Advice provided a community focused education and awareness raising programme about hate crime and how to report it, focussing on disability.

HARMFUL CULTURAL PRACTICES

During this year I allocated £32,000 to two projects to support victims of Harmful Cultural Practices, these projects include:

Southern Domestic Abuse Service for the female genital mutilation (FGM) community development work. This has involved working with affected diaspora communities to prevent, support victims and survivors, and increase professionals' knowledge of FGM in Portsmouth and surrounding areas. This has supported 1200 local people.

Yellow Door for a Harmful Cultural Practises Community Development Worker to develop cross sector partnerships to address Harmful Cultural Practises by raising awareness of law, risk indicators & negative impact.

CONSULTING ON CONFIDENCE

I have a statutory duty to consult with the public and seek their views about matters concerning policing in the area and the views of victims of crime.

To enable me to understand their views my office conducts a range of surveys and creates consultation opportunities with the public to indicate trends in feelings of safety at a Local Authority level. Overall, 70% of the public say that they feel either 'safe' or 'very safe'.

During the last year my teams have increased research through focus groups and 'coffee shop consultations' to reach members of the public who might otherwise struggle to attend regular organised meetings and therefore have their voice heard.

Confidence in policing in also tracked to inform my scrutiny of the force, in line with public expectation. Hampshire Constabulary perform well nationally, and in particular the LGBT community report much higher feelings of confidence in their local police force than average (85% compared to 70%).

CONSULTING ON FUNDING

During this year I undertook extensive consultation with the public and partners across the Hampshire Constabulary policing area to gauge their views on police resourcing and if they would support an increase in their council tax to support local policing. Through two online surveys, over 6,500 local residents responded in support of an increase of up to £24 or more. This was also supported by face to face consultation, to ensure that views were demographically representative across the Hampshire Constabulary policing area. Of those who answered the question on the level of precept increase 76.38% supported an increase of up to or more than £24. This support from the public has provided £16million of essential funding for policing in the 2019/20 financial year and has protected local policing, enabling the training and recruitment of 210 new police officers and 65 police staff investigators.

This year I also sent information with every council tax bill to inform local residents how the policing element of the council tax was being invested in policing. This meant that every household, over 800,000, had the opportunity to access the background to the budget and be even better informed.



YOUTH COMMISSION

The Youth Commission has continued to grow in influence and reach again this year and was recognised through two national awards. For its Raise a Flag campaign, the Youth Commission was awarded joint second in the High Sheriff's National Crimebeat awards. They were also recognised as a runner-up for the 'OPCC Volunteer' Lord Ferrers Award. This provided well-deserved acknowledgment for innovative resources to tackle legal highs and substance misuse that members deigned and their new peer to peer Cyber Ambassador scheme.

From April 2017 to November 2018, the Youth Commission undertook its Big Conversation, hearing from 4,400 young people on the four identified priorities of hate crime, unhealthy relationships, mental health and cyber crime. These priorities had been identified by members as important issues for young people.

Hate Crime

Members of the Youth Commission undertook a review of the national hate crime reporting app and webpage by True Vision, and met with the Chief Constable to discuss their findings. It was agreed this feedback would be shared with True Vision, subsequently a national review was announced. Members also paraded at Hampshire and Isle of Wight's Pride events and sat on the OPCC hate crime strategy and third party Hate Crime reporting centre groups, giving feedback from a young person's perspective.



Unhealthy Relationships

The Big Conversation Consultation with thousands of young people revealed that they felt they needed:

- greater awareness and education on the signs of an unhealthy relationship
- Better information on the support available and how to access it was needed
- Professionals to take those who had experienced an unhealthy relationship more seriously and improve how they work with young people



To tackle these three findings I joined with the Youth Commission to launch the #RaiseaFlag campaign, which used the theme of 'raising a flag when something is not right' in an unhealthy relationship. In total around 10 million people were reached by the campaign.

The campaign saw members of the Youth Commission sharing their own experiences with professionals to influence how they worked with young people in the future and producing a DVD that could be used as a training tool.

A consultation response was submitted to Government to help shape future PHSE lessons based on the Big Conversation. The resulting changes in policy reflect many of the Youth Commission's recommendations.

The innovative and award winning campaign used key points in the year when domestic abuse is known to increase as a focus. These included Christmas, when an alternative version of the 12 days of Christmas was created, and the World Cup as that year's major international sporting event. Over the period of the campaign 24 partners joined the Youth Commission to raise awareness and educate on unhealthy relationships by raising flags on flagpoles across the policing area, running workshops created by the Youth Commission and posting on social media.

Mental Health

To address the stigma of mental health, a priority for the Youth Commission for a further year, the group launched a 'Draw a line through stigma' competition, which invited young people to create a postcard size image that represents mental health to them. I received a range of drawings, word images and photos showing what mental health means to young people and helps to change views and the stigma of mental health. The entries were shortlisted by the Youth Commission and Hampshire CAMHS and I had the opportunity to select the winners. A poster of the shortlisted entries was shared with the winning schools and on our website.

I was pleased to also support the Youth Commission's initiative with Hampshire Child and Adolescent Mental Health Services (CAMHS) to create a simple guide to help equip young people to manage their mental wellbeing better.

The 'A to Z of coping strategies' includes 26 ideas, strategies and techniques to help a young person to cope better with the stresses and pressures of life and to have strategies to use if it is getting too much and they are reaching crisis or at risk of self-harming.

The guide was distributed to every primary school in Hampshire to help children aged 8 to 11 years to feel better equipped to manage their own emotional and psychological health and wellbeing.

Cyber Crime

The Youth Commission began the process of rolling out the Cyber Ambassador scheme that it successfully piloted in 2017/18. The scheme up-skills primary and secondary school children in key online safety issues to enable them to offer support and advice to their peers.

Evaluation of the pilot showed that the scheme was very well received by schools and the teachers and pupils and had clearly demonstrated the power of the peer to peer approach. In light of the overwhelming positive feedback, I agreed to fund the roll out of the scheme to enable more schools to have Cyber Ambassadors. Portsmouth City Council also recognised the value of the scheme and contributed funding for all of its Secondary schools to take part. During the latter part of the year the new Cyber Ambassador scheme co-ordinator took up post and made great progress booking 18 secondary schools, 18 primary schools and 1 college onto the scheme.

In March one of our pilot schools, Portsmouth High, was recognised by the High Sheriff of Hampshire in his annual awards for their efforts in keeping young people safe online through the implementation of the Cyber Ambassador Scheme.

STRENGTHEN PARTNERSHIPS

To work together to reduce crime, promote public safety and create vibrant and inclusive communities

Reducing crime and promoting public safety cannot be delivered by police alone. My focus as Police and Crime Commissioner is to bring partners together to develop collaborative working that supports the most vulnerable, which in turn can also reduce demand on frontline policing.

Supporting victims of domestic abuse

Working in partnership with four top tier authorities I provided just over £600,000 to services that support victims of domestic abuse across Hampshire, Isle of Wight, Portsmouth and Southampton.

With Hampshire County Council I continued to fund the Independent Domestic Abuse Service Hampshire which

- Improves outcomes for adult victims, their children and their families affected by domestic abuse
- Improves the access to services and referral pathways for those requiring advice, guidance and support relating to domestic abuse
- Improves outcomes for adult victims, their children and their families affected by domestic abuse

In partnership with Portsmouth City Council, I commissioned an Integrated Domestic and Sexual Abuse Support Service for residents in Portsmouth which launched on 1 April 2018. The integrated service includes refuge provision, community outreach support, 1-1 support and group work.

An Integrated Domestic and Sexual Abuse Support Service was also commissioned in partnership with Isle of Wight Council that included refuge provision, an Independent Sexual Violence Advisor (ISVA) and an Independent Domestic Violence Advisor (IDVA), group support, support for children, counselling and outreach support. The integrated service also included a domestic abuse perpetrators service for the first time for the Isle of Wight. The integrated domestic abuse support service was launched on 1 October 2018.



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This now ensures that perpetrators of domestic abuse can access a service wherever they live in Hampshire, Isle of Wight, Portsmouth and Southampton. £100,000 in total was invested in services that work with perpetrators of domestic abuse.

I have also contributed to Southampton City Council's commissioned integrated domestic and sexual abuse service which includes refuge provision, community outreach support, 1-1 support and group work.



SAFER COMMUNITIES FUND

In order to harness the knowledge and professional intelligence of those people with direct experience of what is needed in their area, I consult with partners such as Community Safety Partnerships, domestic abuse and sexual crime commissioners on the projects that seek funding from the Safer Communities Fund.

During the last year I invested £1,291,041 to community projects with almost 37,000 local people benefiting.

This includes:

- victims and the vulnerable who have been supported by services
- professionals and young people who have attended awareness raising and training events
- members of the public who may have come into contact with the service.

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EARLY INTERVENTION AND PREVENTION

Early intervention and prevention of crime provides a better outcome for individuals and communities, whilst directly reducing the demand on frontline policing. During the year I invested £403,139 in 40 projects and initiatives to provide early intervention to young people who are at risk of offending or being exploited and projects that build better community relationships. The projects I have supported provide opportunities to improve life changes, and have included:

Test Valley Borough Council for ICE (Intervention, Communication and Education), which provides a multi-agency focus on early intervention with at-risk young children, prior to reaching the threshold for formal action.

Youth Options for Eastleigh Detached, Southampton Detached and Basingstoke Detached, flexible and mobile detached youth projects that respond to hotspots areas of ASB, child sexual exploitation, missing and criminal exploitation across the area.

Crimestoppers Hampshire to support Hampshire Constabulary in the reduction and prevention of crime and the promotion of anonymous reporting mechanisms.

Gosport Community Safety Partnership for the Gosport Summer Passport. This scheme provides three weeks of open access diversionary activities during the summer for secondary school aged young people attending school/living in Gosport/borders.

The Prince's Trust for Positive Progression in Prison and the Community. This uses inspiring themes, such as sport and cooking, to help offenders and young people at risk to engage in work or education instead of offending. This reaches Eastleigh, New Forest, Portsmouth, Southampton and Winchester.

Motiv8 in Portsmouth, Gosport, Fareham and Havant, providing targeted one to one intervention and support to prevent youth related offending and ASB.

Revive Youth Café in Newport, which is a cafe for young people aged 13-19 (up to 25 if they have

additional needs) with a range of social activities and support services.

Active Communities Network for the Leigh Park Project and Charles Dickens Ward Portsmouth Project to deliver diversionary interventions using positive activities and targeted interventions for young people at risk or involved in the youth justice system through a referral process

Pompey in the Community for:

- Delivery of a personable mentoring & referral programme to support young people at risk or those engaged in the Youth Justice System in Portsmouth.
- Restore Pompey, connecting with young people at risk or engaging in football hooliganism and engage them in a programme of diversionary activity, changing lives.

Winchester Street Reach for

- A drop-in football project for disadvantaged and vulnerable young people age 11-17 which provides a positive diversionary activity on a Friday night.
- Targeted monthly workshops to engage vulnerable and disadvantaged young people, referred from our outreach, helping reduce risk factors to offending.

Stags in the Community which provides opportunities through sport to reduce criminal behaviour, create grounds for understanding & establish accessible means of community engagement in the New Forest area.

The Carroll Centre in Winchester which provides open sessions offering a safe meeting and interacting space for young people 11-25 years.

The Source Young People's Charity for the Rushmoor Detached and Mentoring Service for At Risk Young People. This provides detached outreach for vulnerable and at risk young people in Aldershot and Farnborough paired with intensive mentoring to prevent and reduce offending.

Basingstoke Street Pastors and safe hub, supporting volunteers to walk Basingstoke streets on Friday and Saturday nights to minimise anti-social behaviour, offer help, first aid, pastoral care and a quiet place.

Isle of Wight (IoW) Street Pastors and School Pastors, offer care, support and practical help to people out in IoW town centres at night and young people and the local community at Medina College.

Southampton Street Pastors, supporting uniformed volunteer patrols for the night-time communities and schools providing reassurance, and safety and support by listening, caring and helping.

Street Pastors Portsmouth, supporting volunteers to provide care and practical help supporting the night time economy, to maintain a safe environment.

Churches Together for Fleet Angels in Fleet and Crookham, which provide support on the streets late at night to anyone in need, building relationships between all members of the community.

I have also invested £340,000 into Youth Offending Teams in Hampshire, the Isle of Wight, Portsmouth and Southampton. This has included support with a number of youth crime prevention projects aimed at 10 to 17 years olds who are at risk of offending or have offended and benefit from preventative support.



ADOLESCENT TO PARENT VIOLENCE

During this year my Office has seen an increase in funding requests for projects that work with perpetrators and victims of Adolescent to Parent Violence (APV). This is increasingly being recognised as a form of domestic abuse and, depending on the age of the child, it may fall under the government's official definition of domestic violence and abuse. Abuse can take different forms, including physical violence, damage to property and financial exploitation, as well as emotional abuse, such as humiliating language and making threats, as well as heightened sexualised behaviours are all forms of abuse.

I invested just over £70,000 on three projects using three different models looking at APV, through my Youth Diversion funding in 2018/19. The three models funded include Break4Change, Who's In Charge and R.A.V.E (Reducing Aggressive and Violent Episodes). Break4Change is a therapeutic program aimed at working restoratively with both the parent and child to deal with adolescent to parent violence, while Who's In Charge is group work that aims to empower parents whose child is being violent towards them, reducing stress & guilt and giving them strategies to use with their child. R.A.V.E is a non-violent resistance therapy to reduce the number of violent incidences in the homes of children aged between 5 and 16 years old

The three projects worked with over 55 families over the course of the year.

CONSULTING AND ENGAGING WITH OUR COMMUNITIES

2018

APRIL Gosport Community Safety Day



MAY



Mental health event held at the Third Age Centre in Southampton hosted by Creative Options. The Third Age Centre is also a Hate Crime Reporting Centre which I support and fund.

JUNE Hampshire Constabulary Families Day



JULY Southampton Mela



I met with members of the local community and police, and joined community leaders on the main stage for the opening of the Mela. I also raised the flag as part of the Youth Commission 'Raise a Flag against unhealthy relationships' campaign and was interviewed by Unity 101 radio. I sponsor Unity 101 Football Club and presented their players with a certificate of support.

JULY Isle of Wight County Show



The Youth Commission also attended where they talked to visitors about Hate Crime and unhealthy relationships.

JULY Isle of Wight County Show



At the show I also raised the 'unhealthy relationship' flag as part of the raise a flag campaign.

JULY New Forest Show



I launched the Safer Superhero trail, which saw young people travel around the event to different partners' stands collecting safety questions and advice.

SEPT Alresford Agricultural Show



I launched the Scamnesty Campaign. Scamnesty boxes were placed in Citizen Advice Bureaux and libraries throughout Hampshire and Isle of Wight.

SEPT Southampton Court Open Day



The open day saw a range of criminal justice organisations come together under one roof for Southampton Court open day (see page 29).

OCT Focus on fraud



In October 2018 I launched the second phase of my Scamnesty campaign, which included a Safer Pack full of advice to avoid fraud and a series of awareness roadshows were held.

DEC Safer Awards



I hosted my second SAFER awards on International Volunteers Day. The event celebrated the vital role volunteers play in support of policing and the community.

2019

JAN Budget
Consultation



I hosted my annual budget Consultation day to consult a cross section of Hampshire and Isle of Wight residents about the amount people pay for policing in council tax. 94 people attended the event and 76% would be willing to pay £24 per annum.

FEB Community
Remedy Focus
Groups



Through-out February my Office held there focus groups around Hampshire on the Community Remedy.

MARCH Family Think
Safe
Event



I joined a number of different agencies at Aldworth School in Basingstoke for a Family Think Safe Event hosted by Basingstoke and Deane Borough Council.

EARLY INTERVENTION YOUTH FUND (EIYF)

This year my office successfully bid to the Home Office for Early Intervention Youth Funding. As a result I was awarded £417,000 until March 2020 to support vulnerable young people across Hampshire, Isle of Wight, Portsmouth and Southampton. This funding has enabled the recruitment of eight Trusted Adult Workers (TAWs) to support 10 to 15 young people each at any one time, with a focus on early intervention and prevention.

TAWs will take a trauma responsive approach and be skilled in supporting those affected by Adverse Childhood Experiences (ACEs). Young people with a higher number of ACEs are statistically more likely to become a future victim, offender, or have health problems. Trusted Adult Workers (TAWs) will listen to young people and identify positive goals and how they might achieve them. They will carry out assessments which identify the needs of young people and also those of significant family members. They will mentor and support young people and be their positive role model, navigating them through the maze of support services. This project seeks to build resilience and protective factors in young people and their families, to mitigate the impact of trauma as a result of experiencing childhood adversities. The aim is for young people to live happy, healthy, crime-free lives.

This funding also enabled over 100 professionals to be trained in taking a trauma responsive approach and becoming 'ACE aware'. 28 professionals have been 'trained as trainers' to ensure sustainability. Over 100 professionals are now able to deliver a 10 week course for adults and an eight week course for children which focuses on building resilience and protective factors. The evaluation element of this project was one of only seven successful applications

from 180 submitted to the College of Policing from across the UK. The evaluation will be undertaken by the University of Birmingham.

I have also supported CIS'ters and local Community Safety Partnerships to show 15 screenings of the ACE documentary called 'Resilience' which started in November 2018 and will run until October 2019 across Hampshire, Isle of Wight, Portsmouth and Southampton. This will raise awareness amongst professionals of Adverse Childhood Experiences and the importance of taking a trauma responsive approach.

CONNECTING PARTNERS

I was pleased to bring my commissioned projects together at four events during April in Basingstoke, Southampton, Portsmouth and Isle of Wight. This provided me the opportunity to meet newly commissioned services and also brought service providers together to also speak with one another to build stronger relationships. A series of workshops were held at these events to guide our funded partners with communications, public relations, monitoring and evaluation.



BEING SAFER TOGETHER

I held my second annual Safer Together Event in June at Festival Place in Basingstoke. The event was also run in partnership with Safer North Hampshire. 16 partner organisations from across Hampshire came together to showcase the work they are delivering through commissioned projects that keep people safer to the public, whilst also taking the opportunity to network and learn from each other.

Through the digital screens in the shopping centre, 700,000 people had an opportunity to hear about the event and take part and over 10,000 people were reached on social media.

I was pleased to also introduce my new Safer Superheroes for the first time to the public. 'Internettie' and 'Agent Justice' have been designed to engaged young people and their families and provide guidance and advice on staying safer.



CONNECTING THROUGH INFORMATION SHARING



In June I launched my office's intelligence and data sharing tool, InterACT, with partners across the crime and disorder reduction partnership and held my first annual information sharing conference to identify joint working opportunities and share and align knowledge. InterACT will make information and evidence gathering much more accessible and consistent, whilst avoiding duplication.

Members of my office have coordinated sharing of information across partners including Hampshire Constabulary, Hampshire Fire and Rescue Service, Community Rehabilitation Companies, housing, health and non-statutory partners such as Victim Support to develop InterACT, which supports Community Safety Partners develop their strategic assessments. Currently, the system supports over 50 users and hosts over 40 information dashboards designed in collaboration with community safety partner

CONNECTING THROUGH INFORMATION SHARING



SafetyNet+ enables partners to manage individuals and families who require a range of partnership services. With my investment this has gone through development this year based on feedback and ideas from partners to ensure a more efficient workflow and an open and transparent method of exchanging important information.

SafetyNet+ brings together over 100 organisations within community safety partnerships and Supporting Families programme creating an online community of trusted partners to actively work together. Members of my Office support all users of the system through a user-support service and through 15 training and partnership engagement events in the last year.

CONNECTING WITH OUR UNIVERSITIES

This year my Office has collaborated with four universities in the policing area to harness academic talent. This initiative provides an opportunity for Masters students of Criminology to access applied learning whilst conducting research to inform the evidence used in my Office.

A successful pilot in 2017-18 led to 18 students from the University of Winchester, Portsmouth, Southampton and Solent working with my Office on:

- Domestic abuse: service provisions, police and schools initiatives, police perceptions and response to victims
- Effectiveness of risk assessment tools: domestic abuse and offender scoring
- Stalking: traditional and online
- Equality in the criminal justice system
- Evaluation of rape cases in the justice system

CONNECTING WITH CRIMINAL JUSTICE PARTNERS

In September I was pleased to take part in the second court open day at the law courts in Southampton. A number of agencies involved in the criminal justice system including Independent Custody Visitors, Youth Commission, Probation, Crown Prosecution Service, Hampshire Constabulary and the Victim Care Service, came together to raise awareness of the system with the public helping to improve public confidence and understanding.

Members of the public were given the rare opportunity to tour the court building (including the cells), view Crown and Magistrates' Courts mock trials and sentence cases and speak with a Judge and Magistrates to gain an understanding of what it takes to fulfil their role.



ENABLE EFFECTIVE AND EFFICIENT OPERATIONAL POLICING

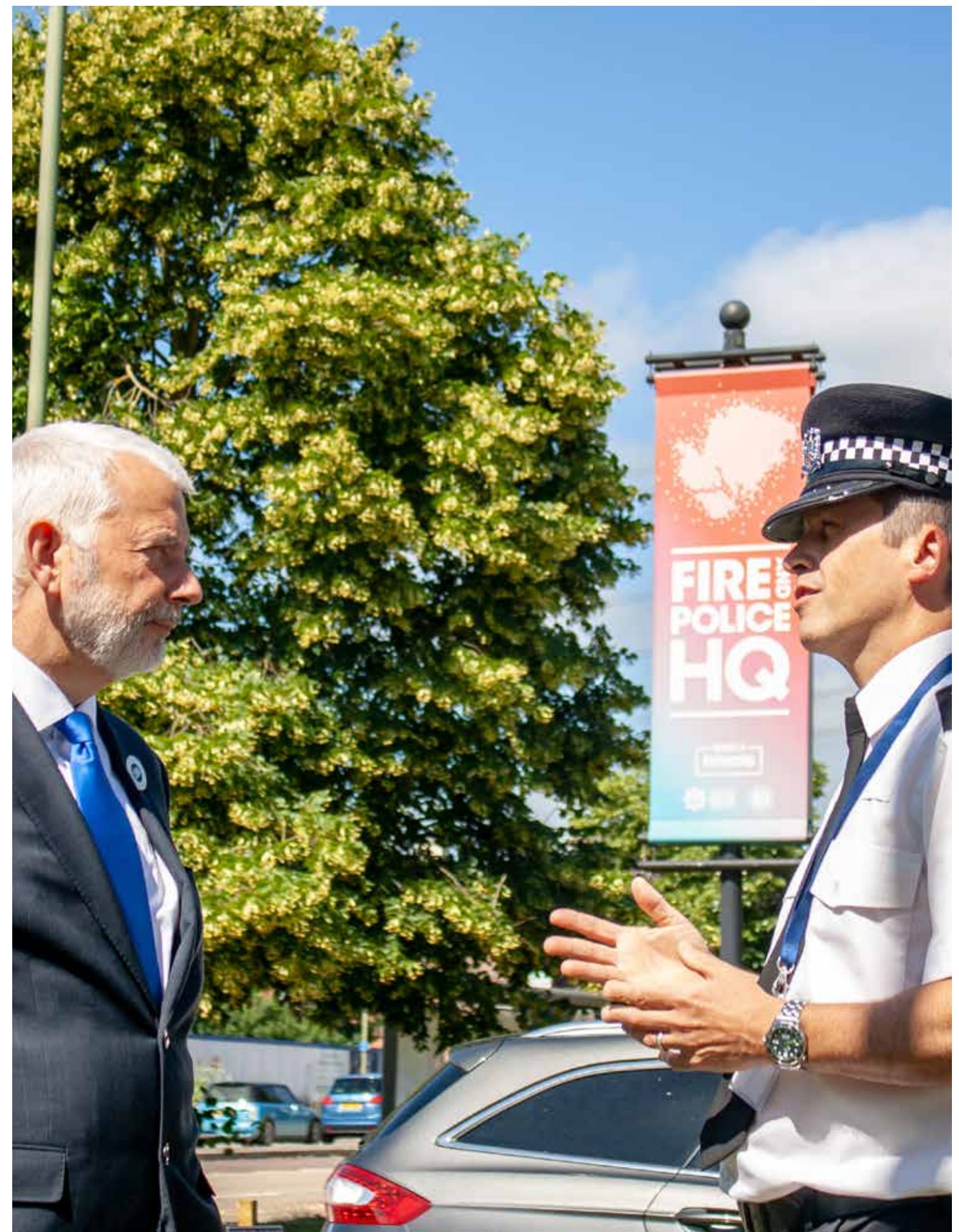
**Which meets the needs of the people it serves,
by empowering the Chief Constable**

Investing in policing

In this financial year, I invested 98.3% of my total budget in policing, with the remaining amount being put towards local projects that support the vulnerable and victims and reduce offending. I am fiercely protective of the value of this relatively small amount that supports interventions beyond policing for the benefit of communities and individuals, as well as the reduction that they make to demand on policing.

Despite tight budgets during this year, I:

- Recognised the risks to frontline officers: Approved a commitment from reserves (up to £800,000 with further yearly costs of £160,000) to increase the numbers of Tasers in response to frontline officers' requests & delivering improved effectiveness.
- Recognised the risks to front line officers: Approved the provision of spit hoods at a cost of over £9,000 to enhance their protection from assault in the course of their duty.
- Enhanced safety against greatest risks: Increased the number of armed response officers at an additional cost of £800,000 per annum.
- Improved operational effectiveness through technology: Funded the ongoing roll out of mobile technology at a cost of £1,600,000 to all Response & Patrol teams, and encouraged the Chief Constable to consider further opportunities for other police teams (further funds available from reserves allocated this year).



- Improved operational effectiveness through technology: Provided strategic funding for a new Contact Management Platform (approx. £30m in partnership with TVP, Hampshire's contribution in the region of almost £14m including Police Innovation Fund bid) to provide a more efficient service for the public, but also for all officers and staff, estimated to save 20% of a police officer's time.
- Responded to Community Priorities: Insisted on the protection of the marine unit at a cost of £557,000 until a more cost effective partnered solution can be developed.
- Released Additional Police to the front line & Enhanced Police Support: Invested in the police estate returning £2,000,000 per annum to the budget for 2020, whilst improving public, partner and policing support.



SCRUTINISING PERFORMANCE OF HAMPSHIRE CONSTABULARY

It is my statutory duty to hold the Chief Constable to account for the performance of Hampshire Constabulary. I use two mechanisms to do this through my weekly one to one private meetings with the Chief Constable and publicly through my COMPASS meetings.

COMPASS (Commissioner's Performance, Accountability, Scrutiny and Strategy) are meetings where I am to put across to the Chief Constable the concerns of residents of Hampshire and the Isle of Wight. Members of the public are invited to submit questions on a range of crime and community safety matters which they would like me to raise with the Chief Constable.

Last year I held four meetings, all of these were filmed and posted onto my Website. I covered a broad range of themes based on public concerns as well as regional / national issues impacting on policing in Hampshire:

26 June 2018 – Public confidence (GWMH), deaths at music festivals, violent and knife crimes, vulnerable young people and domestic abuse

20 September 2018 – ASB, public confidence, demand on the service and the local policing review

04 December 2018 – Focussed entirely on business crime, the impact of it and how the Constabulary engages, responds and supports the business community

27 March 2019 – PCSO Numbers, knife crime, 101 call times, Domestic abuse, the code of ethics and BREXIT.

OUT OF COURT DISPOSALS

As Police and Crime Commissioner I support the scrutiny of out of court disposal decisions made through a panel consisting of representatives from relevant professional bodies including the Youth Offending Team, magistrates and the Crown Prosecution Service (CPS).

This year there were seven panels, which covered a range of topics, including: young offenders, black and minority ethnic groups, specialist departments, domestic abuse and sexual offences.

Overall, 70 cases were reviewed of which 43% included a youth offender (under 18). A further 22% involved a young adult offender (18-24). Findings are reported to the constabulary.

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DELIVERING A FIT FOR PURPOSE POLICE ESTATE

I have the responsibility for the delivery of a modern estate for policing and through my Estate Change Programme team, the police estate has been transformed.

EASTERN POLICE INVESTIGATION CENTRE (PIC)

The Police Investigation Centre (PIC) at Lakeside, Portsmouth, has developed at a pace during this year, reaching important milestones to keep it on track to go live in summer 2019. The PIC will integrate an investigation hub and custody suite, to drive more efficient processing and investigation of detainees and will return arresting officers to active policing of the community promptly. The building will provide modern flexible work and collaboration spaces with natural daylight and ventilation for

430 officers, investigators and staff and is on schedule to be operational in June 2019.

This site will keep policing within the boundaries of Portsmouth, and the use of a partnership location in the Civic Centre will retain the Neighbourhood and Response & Patrol teams in the heart of the city.

In March, it was a pleasure to take part in the time capsule ceremony that is now buried at the PIC. I visited the site the Eastern (PIC) with members of my Youth Commission, the Volunteer Police Cadets, representatives from Hampshire Constabulary, and the contractors Mace Group. Youth Commission members and the Police Cadets contributed items for the time capsule, due to be opened in 50 years' time.

In June I was delighted to attend the topping out ceremony at the Eastern PIC, which marked the completion of steelwork and the concrete core of the building, another important milestone achieved this year.



POLICE OFFICE MOVES

In November 2018, my police estate programme team completed the refurbishment of Hedge End Police Station, as a base for Response and Patrol and Neighbourhoods.

In January 2019, the refurbishment of Bishops Waltham Police Station for Neighbourhoods and Country Watch were also completed, and in March 2019 my police estate programme team facilitated the move of the Eastleigh Neighbourhood Team to a new location to provide modern and fit for purpose accommodation for officers and staff to continue policing the Eastleigh area.

Providing effective and efficient bases for the officers and staff that serve our communities has always been one of my priorities and our police service must respond to changing demands. This move will keep the police close to the centre of Eastleigh, where they will continue to keep residents safer.

My police estate programme team has continued to develop projects to provide or refurbish a number of sites across Hampshire and the Isle of Wight, which will continue to be delivered next 12 months.

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INDEPENDENT CUSTODY VISITORS

Independent custody visitors (ICVs) are the eyes and ears of the public and provide reassurance that all is as it should be in police custody. They help me to fulfil my statutory role to hold the Chief Constable to account and provide accessibility, visibility and accountability of Hampshire Constabulary. The ICVs undertake an important service and as volunteers make an invaluable contribution to policing and the local community.

There are four custody suites across our area, located in the Police Investigation Centres in Basingstoke and Southampton and police stations in Portsmouth and Southampton. The Police Investigation Centre serving the Portsmouth area is scheduled to open in June 2019. There are 40 ICVs in the scheme serving Hampshire and the Isle of Wight, who delivered 187 visits during the last year. The ICVs also spoke with 1143 detainees and they provided 1334 detainees with some form of informal support.

During the last year, Hampshire Constabulary custody staff have responded professionally and positively to changes which initially came from points raised by my ICVs. The three main changes involved sleeping reviews, the introduction of a revised ICV Report Form and statutory changes to the availability of female hygiene products. As a result of the custody staff support and agreement, they quickly became embedded in custody procedures.



REDUCE OFFENDING

Develop services that tackle the root causes of offending and, with partners, make early interventions to prevent offending

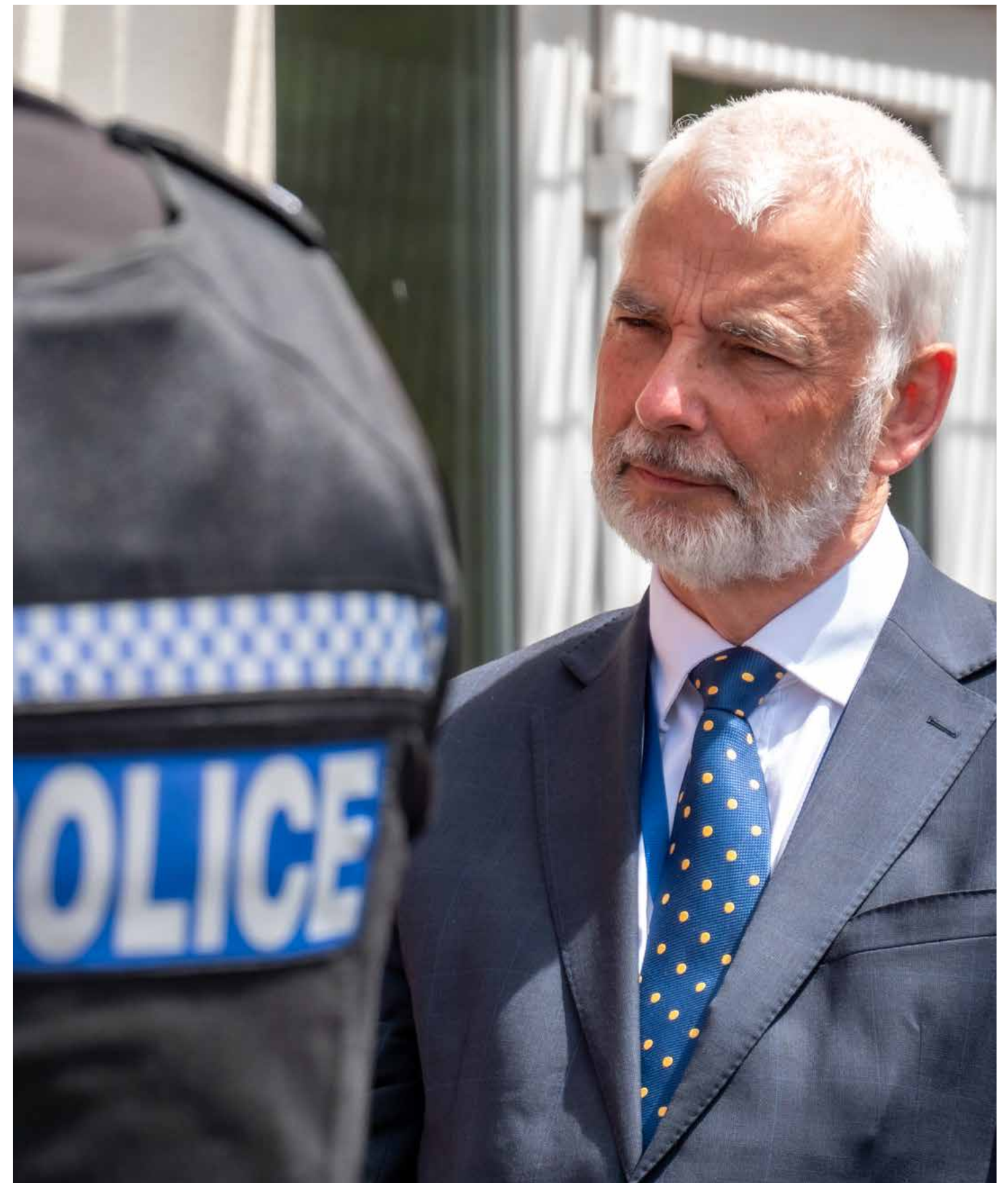
Working with offenders to support them to make the right choices can help them break the cycle of their offending behaviour and go on to live crime free lives. I support a range of projects that seek to assist offenders and reduce their offending by aiding their recovery from drug and alcohol dependency and helping them to access a range of support services.

Integrated Offender Management (IOM)

This year I invested a contribution of £275,000 to the Society of St James which provides the Integrated Offender Management (IOM) service in Hampshire and the three IOM Houses in Gosport, Portsmouth and Southampton.

Integrated Offender Management (IOM) is a partnership approach to managing offenders whose crimes cause damage and harm locally. Research suggests seven key areas which impact on offending, commonly known as 'the seven pathways of offending' namely: attitudes thinking and behaviour, education training and employment, drugs and alcohol, children and families, finance and debt, health and housing. IOM involves working closely with each offender to identify the root cause of offending (based on those seven pathways of offending) including any other complex needs and vulnerabilities. Safety plans are then developed and interventions put in place which aim to reduce re-offending. Those supported through the IOM programme demonstrate 40% to 60% progress against those seven pathways with most progress being made in the area of 'substance misuse'.

Approximately 80 offenders have been supported through the IOM programme in the last 12 months, including over 1000 outreach visits. The three IOM houses continue to accommodate approximately 30 offenders per annum. The aim is to support offenders leaving prison and those living in the community with a substance misuse issue by offering accommodation and a programme of meaningful activities. An analysis of re-offending rates indicate those supported in an IOM house have a 50% reduction in re-offending.



DOMESTIC ABUSE PERPETRATOR SERVICES

Working in partnership with the four top tier authorities I have ensured that perpetrators of domestic abuse can access a service wherever they live in Hampshire, Isle of Wight, Portsmouth and Southampton. £100,000 in total was invested in services that work with perpetrators of domestic abuse.

These include:

Domestic Abuse Prevention Partnership for Hampshire and Southampton to manage domestic abuse perpetrators across Hampshire and Southampton, with a wider focus on identification and risk assessment.

The Integrated Domestic Abuse & Sexual Crime Service on the Isle of Wight includes a provision for community based perpetrator interventions for adult perpetrators of domestic abuse which helps stop abusive behaviours and promotes healthy relationships.

Portsmouth City Council for the Up2U intervention programme to work with people who use abusive and/or violent behaviours in their relationships with partner support.

£100,000

**IN TOTAL WAS INVESTED
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WITH PERPETRATORS OF
DOMESTIC ABUSE.**

SEXUAL CRIME PERPETRATORS

I have also provided funding of £30,000 in services that support people who are showing signs of abuse and sexual offenders when released from prison in order to prevent further victims of sexual harm. Offenders released into local communities require appropriate support to achieve a fulfilling, productive and offence free life. Structured support networks are necessary to reduce their risk factors to reoffending such as social isolation and emotional loneliness experienced by offenders in order to prevent them from reoffending. The projects I have supported include:

Circles South East for the Reducing Sexual Harm Circles Project which, through the use of trained volunteers, will support sexual offenders released from prison to safely reintegrate back into the community.

Portsmouth Abuse and Rape Counselling Service for Specialist Counselling and therapy for children and young people (YP), who are displaying HSB, including online, peer on peer and sibling abuse.



MANAGING OFFENDERS

Through my Communities Fund, I provided funding of £211,240 to 10 projects which provided direct support to just under 1500 offenders. This not only supports those individuals but also helps to protect the wider community and reducing the impact on front line policing. The projects included:

SSAFA Hampshire to support veterans in the criminal justice system, helping to prevent re-offending through the provision of material support, e.g. secure housing, debt advice, to applicants, and their families.

Southampton City Council for Drug and Alcohol Support and Heath (DASH). The service is designed to offer early substance misuse interventions to children and young adults aged 11 - 24 years, in order to prevent addiction.

The Footprints Project to sustain the oversubscribed mentoring service working in partnership, supporting ex-offenders with proven pathways that reduce re-offending. This has a wide reach into Basingstoke and Deane, East Hampshire, Eastleigh, Fareham, Gosport, Havant, Hart, New Forest, Portsmouth, Rushmoor, Southampton, Test Valley and Winchester.

Safer Portsmouth Partnership for a drug intervention programme working with drug using offenders to engage them with treatment, access recovery support and reduce and cease offending.

The Society of St James for

- The Café in the Park project which provides employment and training opportunities for vulnerable people including people with criminal justice backgrounds.
- Bridge 2 Volunteer which provides volunteering opportunities to people who are looking to build new skills and experiences to help them move away from addiction and offending.

Changing Tunes provides music and mentoring sessions within prisons in the region to support people post-release in Hampshire.

Citizens Advice Winchester District who provide a prison based confidential, impartial, independent weekly advice sessions to prisoners with a focus on finance and debt advice.

“THE FOOTPRINTS PROJECT TO SUSTAIN THE OVERSUBSCRIBED MENTORING SERVICE WORKING IN PARTNERSHIP, SUPPORTING EX-OFFENDERS WITH PROVEN PATHWAYS THAT REDUCE RE-OFFENDING. THIS HAS A WIDE REACH INTO BASINGSTOKE AND DEANE, EAST HAMPSHIRE, EASTLEIGH, FAREHAM, GOSPORT, HAVANT, HART, NEW FOREST, PORTSMOUTH, RUSHMOOR, SOUTHAMPTON, TEST VALLEY AND WINCHESTER.



“ MY OBJECTIVE TO KEEP US
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POLICE & CRIME
COMMISSIONER

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